

REQUEST OF INFORMATION

1 - About endcustomer/private	Information/Details
Name	
Surname	
Complete Address	
Phone No.	
2 - About Stove/Boiler	Information/Details
Stove/Boiler Code	
Piano Nr./Prod.Batch/S/N	
Date of bought	
Date of installation	
Retailer	
Who did the installation?	
Did you ever change some parts? If yes, which and how many times?	
3 - About installation	Information/Details/value
Flue pipe (height, diameter...) + PHOTO	
Smoke connection (height, diameter...) + PHOTO	
Air vent diameter + PHOTO	
Inlet air pipe lenght (in case air is ducted) + PHOTO	
Hot water delivery pipe diameter + PHOTO	
Installation diagram + PHOTO	
4 - Parameters Active system	Information/Details/value
Liters per minute at P1	
Liters per minute at P5	
RPM at power 1	
RPM at power 5	
Smoke temperature after 1 hour working at max power	
Working hours	
Eco mode ON/OFF	
5 - Parameters - <u>only for Hydro stoves</u>	Information/details/value
External thermostat ON/OFF	
Boiler ON/OFF + temperature set	
Pump EC ON/OFF	
T Pump ON	
6 - Parameters - <u>only for boilers</u>	Information/Details/value
Installation type (only for compact and logika)	
External thermostat ON/OFF + temperature set (internal and external)	
Boiler ON/OFF + temperature set	
H2O Temperature set	
H2O Temperature after 1 hour working	
T Pump ON	
Description of the problem/alarm	
What you/the technician checked/noticed	
Other Notes	